

FOR SUPPLIER QUALITY AND PROCUREMENT

The supplier caused the defect. Your plant should not have to staff the containment.

RELY can execute the containment while you retain acceptance criteria and disposition authority. Where your commercial process allows, the supplier can fund the work directly.

CUSTOMER / OEM KEEPS THE AUTHORITY	RELY OWNS THE EXECUTION	SUPPLIER OWNS CORRECTIVE ACTION
KEEPS ■ Acceptance criteria ■ Boundary decisions ■ Disposition authority ■ Production priority	OWNS ■ Launch and staffing ■ Operator training / certification ■ Supervision ■ Segregation and reconciliation ■ Reporting ■ Escalation	OWNS May fund containment where the commercial process allows. ■ Root cause / corrective action ■ Required coordination ■ Funding or PO path where approved by the customer's process

MATERIAL



Reporting: RELY to customer and supplier. **Commercial:** supplier to RELY, where approved. Commercial path depends on customer and supplier requirements; customer approval or site access may still be required.

You already absorbed the escape. Do not automatically add recruiting inspectors, supervising a crew and producing sort reports to the same internal team.

Their defect. RELY's execution. Your team keeps the authority, not the workload.

START HERE

Send the supplier, part, failure mode, material location and NCR or complaint.

We'll map the containment and commercial path.

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RELY
CONTRACT MANUFACTURING

QUALITY CONTAINMENT | SORTATION |
INSPECTION | TESTING | REWORK |
RECLAMATION